

## Appendix A: Laptop Insurance



### West Mifflin Area School District one-to-one initiative insurance plan

West Mifflin Area School District families have the option to purchase a yearly insurance plan through the school district as part of the one-to-one initiative. All families are encouraged to participate in the insurance option, but are not required to do so. Families who do not choose to purchase insurance are responsible for the full cost of repair and/or replacement of a damaged or lost device. If you purchased this plan the previous year, you will need to renew in order to maintain coverage. Insurance must be paid by September 18th.

The price of the insurance plan is \$25/individual, \$50/family for the year. For students enrolled after January 1, the price of the insurance plan is \$15/individual, \$30/family.

Please be aware that there is still a deductible even after purchasing the insurance plan. Deductible prices are to be paid based on the following scale:

1<sup>st</sup> Incident: \$50 (excluding lost peripheral\* or lost/stolen device\*\*)

2<sup>nd</sup> Incident: \$75

3<sup>rd</sup> Incident: full cost

\*1<sup>st</sup> lost Peripheral (AC/adaptor, Stylus): \$0 and \$30 for each further lost peripheral

\*\* 1<sup>st</sup> Lost/stolen device: \$100 and \$300 thereafter

### One-to-one FAQ

Q: What does the insurance cover and not cover?

A: The insurance covers damage from accidents, fire, flood, natural disasters and a lost device (1<sup>st</sup> time). It does NOT cover intentional damage of your device or another student.

Q: I paid my insurance but I'm still receiving an obligation in the mail, why?

A: You are getting billed for the deductible based on number of incidents on file. Your bill may be less than the deductible cost if the part cost is less than the deductible. We will bill you the lowest amount.

Q: What constitutes an "Incident"?

A: When a student stops to have their device serviced by the IT staff that is considered one "incident" so if they have multiple broken/missing items it is only one "incident".

Q: What if I find my lost charger, stylus, etc.?

A: Please bring it to the IT staff and we will find your obligation form and note item was found and forward onto the main office so the obligation can be removed from PowerSchool.

Q: What is this "cleaning fee" I am being charged?

A: Like textbooks the laptop is being loaned to your student and remains property of WMASD. When students write or place stickers and other markings on laptops the IT staff has to remove them so the laptop can be given to another student.

Q: Why am I receiving an obligation with no prior notice?

A: The IT staff does not pre-notify parents/guardians of damage to their students' laptops. It is the student's responsibility to inform their parent/guardian that an obligation has been issued and a letter will be received for the repairs.